

Explanation of Dr Day's inpatient fees

Dr Day is a "KNOWN GAP" doctor for **in-hospital** services. This means that prior to your procedure you will be fully informed, in writing, of Dr Day's surgical fee. The 'Known Gap' is the out-of-pocket portion you must pay before the procedure. This is not refundable by Medicare or health funds. The advantage of 'Known gap' billing is that you will not be required to pay Dr Day any extra after your hospitalisation, even if your procedure changes or becomes more complicated than we estimated.

Please note that:

- 1 Dr Day is not a "NO gap doctor", but rather a "KNOWN gap doctor"
- 2 You may also incur fees from the hospital and the anaesthetist, pathologist, radiologist or other health professionals who have independent billing practices

Payment of the KNOWN GAP

Important information

The 'known gap' component of your surgical or endoscopic fee needs to be paid at least one working day prior to your procedure. Payment by credit card, EFTPOS, cash or bank cheque is welcome. Personal cheques only accepted by prior arrangement.

Your surgical or endoscopic procedure will not be undertaken until the 'known gap' is paid. Should you need to cancel your procedure the known gap amount if prepaid, will be refundable.

If your health fund does participate in the 'Known Gap' billing arrangement you will not even have to worry about Dr Day's account after your procedure. We send your invoice directly to your health fund and they collect the Medicare rebate on your behalf. We will only contact you if we have problems processing your account. This way you can spend your post-operative time recovering rather than attending to claims for the surgical fee.

If your health fund does not participate in 'Known Gap' arrangements we will send Dr Day's invoice to you. You will need to claim the balance amount from both your private health fund and Medicare and forward the amounts to Dr Day's practice. You remain responsible for settling the account, but you will have no further out-of-pocket expense.